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Final Mark: 98/100

Level: C2

Company: Accenture

Vocabulary (10pts total) 10/10

Exercise: Fill in the blanks with the correct word

(Use each word only once: manage, effective, efficient, implemented, procedure)

1) The company recently **implemented** a new training program for its employees.

CORRECT

2) Sarah knows how to **manage** a project and keep everyone motivated.

CORRECT

3) The new marketing strategy was very **effective** and increased sales by 20%.

CORRECT

4) An **efficient** system saves time and reduces costs for the business.

CORRECT

5) Before starting the experiment, you must follow the correct safety **procedure**.

CORRECT

Grammar (20pts total) 20/20

Open Cloze

For each space, choose ONE word which you think best completes the sentence. Look carefully at the words both before and after each space.

1. Excuse me. Could you not stand in **front** of me like that? I can't see anything!

CORRECT

2. If you want to become a doctor, you will need to do well in biology but in the other sciences **too**.

CORRECT

3. **Despite** the cold outside, she insisted on only wearing a light t-shirt. **CORRECT**

4. Don't **make** fun of Mr. Peterson because of his crutches. He had a very nasty accident. **CORRECT**

5. We don't have to play musical chairs at the party. There are **many** kinds of other games the children can play. **CORRECT**

Multiple Choice Cloze

For each question, choose which of the four possible answers fits the space best. Also think about why the other three answers are not possible.

1. Can I borrow \$10 **from** you until tomorrow. I have to buy a book for college.

- a. to
- b. From **CORRECT**
- c. for
- d. with

2. There is so little time left until the exams. I think I need to just concentrate my effort **on** the most important two exams that I cannot fail.

- a. for
- b. with
- c. of
- d. On **CORRECT**

3. I was never very **good** at history at school and now I work in a museum. How ironic!

- a. Good **CORRECT**
- b. expert
- c. keen
- d. able

4. My mother would like to consider herself **broad-minded** but I think even she would be shocked if we took her to see that film!

- a. Broad-minded **CORRECT**
- b. independent
- c. stubborn
- d. well-behaved

5. When I first arrived in Russia, I took **private** lessons from an old woman to help me with the language.

- a. Private **CORRECT**



- b. secret
- c. personal
- d. reserved

Reading (15pts total) 15/15

Instructions: You are going to read an extract from an article. For questions 1–5, choose the answer (A, B, C or D) which you think fits best according to the text.

Cultural Shifts in the Workplace

The modern workplace is undergoing profound cultural shifts, driven by generational changes and evolving societal norms. Younger employees prioritize work-life balance, advocating for flexible hours and remote options that enhance well-being. This contrasts with traditional models emphasizing long hours and office presence as markers of dedication. Companies adapting to these preferences report higher retention rates and productivity, as motivated staff perform better. However, resistance from established leadership can create generational tensions, hindering smooth transitions. Diversity and inclusion initiatives are also gaining traction, fostering environments where varied perspectives drive innovation. Yet, superficial implementations often fail to address underlying biases, leading to tokenism. Mental health support has become a cornerstone, with programs offering counseling and stress management. As globalization intensifies, cross-cultural competence is essential, enabling teams to navigate diverse dynamics effectively. These shifts signal a move towards more humane and adaptive work cultures.

1. What do younger employees value most in the workplace?

A Strict office attendance.

B) Equilibrium between work and personal life. CORRECT

C Extended working hours.

D Traditional dedication markers.

2. Companies that adapt to new preferences experience:

A lower productivity levels.

B increased staff turnover.

C) improved retention and output. CORRECT

D reduced motivation among employees.

3. Generational tensions arise mainly from:

A full acceptance by leadership.

B) opposition from older management. CORRECT

C seamless cultural transitions.

D uniform workplace norms.

4. The article suggests that diversity initiatives succeed when they:

A promote superficial changes.

B ignore underlying prejudices.

C) encourage varied viewpoints for creativity. CORRECT

D lead to tokenistic practices.

5. Mental health programs in the workplace include:

A neglecting stress management.

B) providing counselling services. CORRECT

C disregarding employee well-being.

D limiting support options.

Listening (15pts total) 15/15

Listen to Jenny reporting to her boss about a business conference in London.

Read her notes about the trip and complete each space with a maximum of FOUR words.

Location: **London** **CORRECT**

Hotel: It was too **noisy** during the night. **CORRECT**

Conference:

1. Terrible **WIFI** Even sending email was difficult. **CORRECT**

2. **Keynote** speaker didn't come! We paid a lot for that. **CORRECT**

3. Big confusion with the different **language** on the earphones. **CORRECT**

Writing (20pts total) 20/20

Write an article for a business magazine explaining how remote work has affected business productivity. 150–200 words.

The pandemic forced a global experiment, compelling even the most traditional offices to shift to a work-from-home model. For those who had never experienced remote work, it was an unexpected opportunity to prove its true value.

From a strict business perspective, the statistical results were amazing. Overall productivity surged, project delivery accelerated, and profit margins increased. The landscape adapted so deeply that entirely new organizational roles emerged to support this new ecosystem.

However, these glowing statistics hide a deeper human resources problem. Employee retention has hit historic lows. The modern workforce has shifted its mindset; professionals no longer dream of staying with a single company for life. Instead, they protect their work-life balance. Eliminating the daily commute has gifted employees invaluable time to rest, enjoy hobbies, and be with family.

To combat this lack of retention, companies are now implementing hybrid return-to-office plans, hoping to rebuild the physical human bonds that traditionally kept teams loyal. Only time will tell how this next phase impacts the market in the medium term, but one thing is certain **true**: the workplace has changed forever.

Speaking (20pts total) 18/20

What do you do in an average workday?

What are some of the advantages of remote work?

What are some of the disadvantages of remote work?

How has the quarantine changed the communication methods in your job?

Do you prefer meetings to be virtual or in person?

