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Final Mark: 94/100

Level:

Company: Accenture

Vocabulary (10pts total) 10/10

Exercise: Fill in the blanks with the correct word

(Use each word only once: manage, effective, efficient, implemented, procedure)

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- 1) The company recently implemented a new training program for its employees. **CORRECT**
 - 2) Sarah knows how to manage a large team and keep everyone motivated. **CORRECT**
 - 3) The new marketing strategy was very effective and increased sales by 20%. **CORRECT**
 - 4) An efficient system saves time and reduces costs for the business. **CORRECT**
 - 5) Before starting the experiment, you must follow the correct safety procedure. **CORRECT**

Grammar (20pts total) 20/20

Open Cloze

For each space, choose ONE word which you think best completes the sentence. Look carefully at the words both before and after each space.

1. Excuse me. Could you not stand in front of me like that? I can't see anything! **CORRECT**
2. If you want to become a doctor, you will need to do well in biology but in the other sciences too. **CORRECT**

3. Despite__ the cold outside, she insisted on only wearing a light t-shirt. **CORRECT**

4. Don't __make_____ fun of Mr. Peterson because of his crutches. He had a very nasty accident. **CORRECT**

5. We don't have to play musical chairs at the party. There are __many_____ kinds of other games the children can play. **CORRECT**

Multiple Choice Cloze

For each question, choose which of the four possible answers fits the space best. Also think about why the other three answers are not possible.

1. Can I borrow \$10 __from_____ you until tomorrow. I have to buy a book for college.

- a. to
- b. From **CORRECT**
- c. for
- d. with

2. There is so little time left until the exam that I need to just concentrate my effort __on_____ the most important two exams that I cannot fail.

- a. for
- b. with
- c. of
- d. On **CORRECT**

3. I was never very __good_____ at history at school and now I work in a museum. How ironic!

- a. Good **CORRECT**
- b. expert
- c. keen
- d. able

4. My mother would like to consider herself _broad-minded_____ but I think even she would be shocked if we took her to see that film!

- a. Broad-minded **CORRECT**
- b. independent
- c. stubborn
- d. well-behaved



5. When I first arrived in Russia, I took __private_____ lessons from an old woman to help me with the language.

- a. Private **CORRECT**
- b. secret
- c. personal
- d. reserved

Reading (15pts total) 15/15

Instructions: You are going to read an extract from an article. For questions 1–5, choose the answer (A, B, C or D) which you think fits best according to the text.

Cultural Shifts in the Workplace

The modern workplace is undergoing profound cultural shifts, driven by generational changes and evolving societal norms. Younger employees prioritize work-life balance, advocating for flexible hours and remote options that enhance well-being. This contrasts with traditional models emphasizing long hours and office presence as markers of dedication. Companies adapting to these preferences report higher retention rates and productivity, as motivated staff perform better. However, resistance from established leadership can create generational tensions, hindering smooth transitions. Diversity and inclusion initiatives are also gaining traction, fostering environments where varied perspectives drive innovation. Yet, superficial implementations often fail to address underlying biases, leading to tokenism. Mental health support has become a cornerstone, with programs offering counseling and stress management. As globalization intensifies, cross-cultural competence is essential, enabling teams to navigate diverse dynamics effectively. These shifts signal a move towards more humane and adaptive work cultures.

1. What do younger employees value most in the workplace?: B CORRECT

A Strict office attendance.

B Equilibrium between work and personal life.

C Extended working hours.

D Traditional dedication markers.

2. Companies that adapt to new preferences experience: C CORRECT

A lower productivity levels.

B increased staff turnover.

C improved retention and output.

D reduced motivation among employees.

3. Generational tensions arise mainly from: B CORRECT

A full acceptance by leadership.

B opposition from older management.

C seamless cultural transitions.

D uniform workplace norms.

4. The article suggests that diversity initiatives succeed when they: C CORRECT

A promote superficial changes.

B ignore underlying prejudices.

C encourage varied viewpoints for a better fit.

D lead to tokenistic practices.

5. Mental health programs in the workplace include: B CORRECT

A neglecting stress management.

B providing counselling services.

C disregarding employee well-being.

D limiting support options.

Listening (15pts total) 12/15

Listen to Jenny reporting to her boss about a business conference in London.

Read her notes about the trip and complete each space with a maximum of FOUR words.

Location: fine, rained a bit _____ **INCORRECT London**

Hotel: It was too noisy _____ during the night. **CORRECT**

Conference:

1. Terrible **WIFI inside the building**_____. Even sending email was difficult.

CORRECT

2. **_the keynote**_____ speaker didn't come! We paid a lot for that. **CORRECT**

3. Big confusion with the different **_languages displayed**_____ on the earphones. **CORRECT**

Writing (20pts total) 19/20

Write an article for a business magazine discussing how remote work has affected business productivity. 150–200 words.

How has remote work affected business productivity?

Considering that remote work has increased in most companies globally since 2020, people have been discussing how it has affected business productivity.

We've found several opinions, mostly coming from different generations. On one side, younger people usually agree that remote work has changed their lives in a positive way by increasing their work-life balance together with some benefits for companies, such as an increase in retention rates and productivity. On the other side, older people usually tend to believe that working from home decreases productivity, as employees may be more distracted at home, and not focused enough on work. Furthermore, they think it can negatively affect social relationships and mental health, as people stay for long periods of time inside home, without seeing each other.

From our point of view, the best option is having a hybrid schema, for example, working 4 days from home and 1 in the office. In this way, we think people would be more likely to maintain a good work-life balance, while being also able to build strong work-relationships with their colleagues in the office.

Speaking (20pts total) 18/20

What do you do in an average workday?

What are some of the advantages of remote work?

What are some of the disadvantages of remote work?

How has the quarantine changed the communication methods in your job?

Do you prefer meetings to be virtual or in person?

Write an article for a business magazine discussing how remote work has affected business productivity. 150–200 words.

